MAZOVIA HEART OF POLAND

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Declaration of availability

The Office of the Marshal of the Mazowieckie Voivodeship in Warsaw commits itself to ensure the accessibility of its website in accordance with the Act of 4 April 2019 on the digital accessibility of websites and mobile applications of public entities (UDC). The declaration of availability applies to <u>the website of the Self-Government of the Mazowieckie Voivodeship and BIP.</u>

- Date of publication of the website: 5 July 2021
- Date of last major update: 27 March 2025

State of digital accessibility

This website partially complies with the Annex to the Digital Accessibility Act of 4 April 2019 on the digital accessibility of websites and mobile applications of public entities due to the incompatibilities and exclusions listed below.

Unavailable content

Non-compliance with the Annex

Selected documents published on the website are not available due to the fact that:

- they come from various sources,
- they are very extensive, and their production took place in several organizational units, which made it impossible to influence their final content and shape,
- have a specific structure, impossible to interfere.

Non-regulated content

- some of the videos posted on the website may not have subtitles or audio descriptions, due to the fact that they were published before the entry into force of the UDC (Act of 4 April 2019 on the digital accessibility of websites and mobile applications of public entities)
- most of the photographs and graphic materials are provided with alternative text, however, there may be such - especially those published before the UDC entered into force, in which the alternative description was missing; in current materials of this type published on the website, we make every effort to create them in accordance with the accessibility recommendations,
- most tables are prepared correctly, but there may be some where the header row is not associated with cells, so that screen readers can read these tables incorrectly,
- a map with contact details for municipalities and counties and information on the support provided to these local governments from the voivodship budget. This information is available in the link above the map.

Documents

- not owned by a public entity and adaptation to digital accessibility requirements requires modification to which that public entity is not entitled,
- published before the UDC entered into force.

If you are interested in a particular file, please contact us at: <u>website@mazovia.pl</u>.

Preparation of the accessibility declaration

Preparing and updating the accessibility declaration

- Date of declaration: 5 July 2021
- Date of last review of the declaration: 28 March 2025

We prepared the declaration on the basis of a self-assessment based on <u>the Checklist for testing</u> <u>the digital accessibility of the website v. 2.2 (docx, 0.12MB)</u>. <u>Accessibility self-assessment report</u> (in Polish)

Accessibility improvements, limitations and other information

Accessibility improvements

- Changing the contrast of the page to a black and white version,
- Site map,
- Search engine.

Feedback and contact details

You can report any problems with the digital accessibility of this website to Agnieszka Stabińska – Head of the Office for the website and BIP and team members – Urszula Sabak-Gąska, Iwona Śliwińska, Tomasz Opaliński-Sugajski, Tomasz Targoński – by email <u>at www.mazovia.pl</u> or by phone: +48 22 59 07 755.

Everyone has the right to request the digital accessibility of this website or its elements.

When making such a request, please provide:

- your contact data,
- the exact address of the website where the item or content is not digitally accessible,
- a description of what the problem is and what solution would be most convenient for you,
- contact method for sending feedback information.

We will respond to your request as soon as possible and no later than within 7 days since receiving it.

If this deadline is too short for us, we will inform you about it. In this information, we will provide a new date by which we will correct the errors reported by you or prepare information in an alternative way. This new deadline will not be longer than 2 months.

If we are unable to ensure the digital accessibility of the website or content indicated in your request, we will offer you access to it in an alternative way.

Handling Accessibility Requests and Complaints

If, in response to your request for digital accessibility, we refuse to provide the digital accessibility requested by you and you do not agree with this refusal, you have the right to file a complaint.

You also have the right to file a complaint if you do not agree to use the alternative means of access that we have offered you in response to your request for digital accessibility.

Submit a complaint by letter or e-mail to the management of our office:

Marshal of the Mazowieckie Voivodeship

Address: ul. Jagiellońska 26, 03-719 Warsaw

E-mail address: <u>urzad_marszalkowski@mazovia.pl</u>

or <u>ePUAP</u>

or <u>e-Delivery</u>

Information that can be found on the government portal gov.pl can be helpful (in Polish).

You can also inform the <u>Commissioner for Human Rights about this situation and</u> ask him to intervene in your case.

Other information

Architectural accessibility

1. Jagiellońska 26 in Warsaw, entrance A, headquarters

Access

By public transport: by bus: the nearest stops: Dworzec Wileński, Ząbkowska, Okrzei.

By car: in front of the entrance to the building there is an accessible parking place and a public paid parking lot.

Entrance to the building

The entrance to the building is located on the side of Kłopotowskiego-street, on the corner of Kłopotowskiego- and Jagiellońska- streets.

The door to the building is equipped with an automatic opening mechanism. The door is adapted to the passage of the wheelchair. Opposite of the entrance there is a front desk where you can get help and submit documents. The counter at the front desk is lowered to a height of 85 cm.

In the further part of the lobby there are gates restricting access for customers and a security point. In order to enter the office, it is necessary to make an appointment with a specific employee. In the case of an appointment, upon arrival at the place, you should report to the security officer, who notifies the employee of the need to pick up the client from the lobby.

The accessible toilet is located on the left, behind the door between the front desk and security point.

There are no tactile braille map or sound navigation systems in the building.

Corridors and communication routes

Traffic for customers between the floors is carried out with the help of elevators. Elevators do not give voice messages.

The corridors are adapted to be accessible on a wheelchair. Corridors are adapted for people with vision impairment or low vision. Glass doors are marked with strips at a height of 90 centimeters and 130 centimeters.

Currently, there are no devices installed to facilitate movement for people with vision impairment or low vision.

The building has a staircase leading to the conference room on the third floor, however, it is possible to enter the room through B entrance. The corridors are adapted to be accessible on a wheelchair. In the building on each floor there are toilets adapted to the needs of people with disabilities.

The doors to the rooms are equipped with plates with convex room numbering and braille alphabet.

Other accessibility improvements

In the conference room on the ground floor, 3rd and 4th floor, there is a surface induction loop.

The main entrance to the building is equipped with the ToTupoint system.

The signs at the door to the rooms are equipped with NFC tags.

You can enter the building with an assistance dog.

1. Jagiellońska 26 in Warsaw, entrance B

Access

By public transport: by bus: the nearest stops: Dworzec Wileński, Ząbkowska, Okrzei.

By car: in front of the entrance to the building there is an accessible parking place and a public paid parking lot.

Entrance to the building

The entrance to the building is located on the side of Kłopotowskiego-street.

The door to the building is equipped with an automatic opening mechanism. The door is adapted to the passage of the wheelchair. Opposite of the entrance there is a front desk where you can get help and submit documents. The counter at the front desk is lowered to a height of 85 cm.

In the further part of the lobby there are gates restricting access for customers and a security point. In order to enter the office, it is necessary to make an appointment with a specific employee. In the case of an appointment, upon arrival at the place, you should report to the security officer, who notifies the employee of the need to pick up the client from the lobby.

The accessible toilet is located behind the gates, further down the corridor on the left.

Corridors and communication routes

Traffic for customers between the floors is carried out by means of an elevator and a staircase. The elevator does not give voice messages. It is equipped with a desktop with convex digits. The steps on the staircase are marked with contrasting stripes. There are one-sided handrails on the staircase.

Some of the corridors are not adapted to move on wheelchairs. Corridors are adapted for people with vision impairment or low vision. Glass doors are marked with strips at a height of 90 centimeters and 130 centimeters.

Currently, there are no devices installed to facilitate movement for people with vision impairment or low vision.

The doors to the rooms are equipped with plates with convex room numbering and braille alphabet.

There are no tactile braille map or sound navigation systems in the building.

Other facilities

The main entrance to the building is equipped with the ToTupoint system.

The signs at the door to the rooms are equipped with NFC tags.

You can enter the building with an assistance dog.

1. Okrzei 35 in Warsaw

Access

By public transport: by bus: the nearest stops: Dworzec Wileński, Ząbkowska, Okrzei.

By car: in front of the entrance to the building there is an accessible parking place and a public paid parking lot.

There are stairs leading to the entrance. Security has access to a stairwell. To notify the security

of the need to use the stairs, use the bell located on the right under the metal board. Doors to the building are not equipped with an automatic opening mechanism. The door is adapted to the passage of the wheelchair. In front of the entrance there is a security point where you can get help. The counter at the security point is not lowered to a height of 85 cm.

In the further part of the lobby are: gates restricting access for customers and a security point. In order to enter the office, it is necessary to make an appointment with a specific employee. In the case of an appointment, upon arrival at the place, you should report to the security officer, who notifies the employee of the need to pick up the client from the lobby.

The accessible toilet is located on the first floor to the left of the elevator exit.

Corridors and communication routes

Traffic for customers between the floors is carried out by means of an elevator and a staircase. The elevator does not give voice messages. It is equipped with a desktop with convex digits. The steps on the staircase are marked with contrasting stripes. There are one-sided handrails on the staircase

Some corridors are not adapted to be accessible on a wheelchair. Corridors are adapted for people with vision impairment or low vision. Glass doors are marked with strips at a height of 90 centimeters and 130 centimeters.

Currently, there are no devices installed to facilitate movement for people with vision impairment or low vision.

The doors to the rooms are equipped with plates with convex room numbering and braille alphabet.

There are no tactile braille map or sound navigation systems in the building.

Other facilities

The main entrance to the building is equipped with the ToTupoint system.

The signs at the door to the rooms are equipped with NFC tags.

You can enter the building with an assistance dog.

1. Kłopotowskiego 5 in Warsaw

Access

By public transport: by bus: the nearest stops: Sierakowskiego, Park Praski

By car: in front of the entrance to the building there is a public paid parking lot. There is no accessible parking space directly next to the building.

Entrance to the building

There are stairs leading to the entrance to the building. The entrance adapted for wheelchair users is located in the courtyard. There is security desk on the ground floor of the building. The

building is equipped with an elevator. The lift does not support the top floor, to get to it you need to use the stairs on the left side of the elevator exit.

The counter at the security desk is lowered to a height of 85 cm

In the lobby there are gates restricting access for customers and a security desk. In order to enter the office, it is necessary to make an appointment with a specific employee. In the case of an appointment, upon arrival at the place, you should report to the security officer, who notifies the employee of the need to pick up the client from the lobby.

The accessible toilet is located on the ground floor.

Corridors and communication routes

Traffic for customers between floors is carried out by means of an elevator and staircases. The elevator does not give voice messages. It is equipped with a desktop with convex digits. The steps on the staircase are marked with contrasting stripes. There are one-sided handrails on the staircase.

The corridors are adapted to move on wheelchairs. Except for the last floor, which cannot be reached by elevator. Corridors are adapted for people with vision impairment or low vision. Glass doors are marked with contrasting stripes.

Currently, there are no devices installed to facilitate movement for people with vision impairment or low vision.

The doors to the rooms are equipped with plates with convex room numbering and braille alphabet.

There are no tactile braille map or sound navigation systems in the building.

Other facilities

The main entrance to the building is equipped with the ToTupoint system.

The signs at the door to the rooms are equipped with NFC tags.

You can enter the building with an assistance dog.

1. Kłopotowskiego 22 in Warsaw

Access

By public transport: by bus: the nearest stops: Sierakowskiego, Park Praski.

By car: there is a paid public car park. There is no accessible parking space directly next to the building.

Entrance to the Building

The doors to the building are not equipped with an automatic opening mechanism. The door is adapted for trolley passage. Upon entering, there is a security point on the right where you can

get assistance. The counter at the security point is lowered to a height of 95 cm.

Further into the lobby, there are gates restricting access for customers and another security point. To enter the office, you must have an appointment with a specific employee. If you have an appointment, upon arrival, you should report to the security officer, who will notify the employee to pick you up from the lobby.

The accessible toilet is located on the first floor, on the right side of the corridor.

There are no tactile maps or sound navigation systems in the building.

Corridors and Communication Routes

Customer movement between floors is facilitated by elevators. The elevators do not provide voice messages.

The corridors are wheelchair accessible and adapted for people with vision impairment or low vision. However, glass doors are not marked with contrasting stripes.

Currently, there are no devices installed to assist people with vision impairment or low vision with movement.

The room doors are equipped with plates featuring raised numbers and braille.

Other Facilities

The main entrance to the building is equipped with the ToTupoint system.

The signs on the doors to the rooms have NFC tags.

You can enter the building with an assistance dog.

1. Solidarności 61 in Warsaw

Access

By public transport: By bus: the nearest stops are Park Praski and Dworzec Wileński.

By car: In front of the entrance to the building, there is an accessible parking place and a public paid parking lot.

Entrance to the Building

There are stairs leading to the entrance. Security has access to a stairlift. To notify security of the need to use the stairs, use the bell located on the left under the metal board. The doors to the building are not equipped with an automatic opening mechanism. The door is adapted for trolley passage. In front of the entrance, there is a security point where you can get assistance. The counter at the security point is lowered to a height of 85 cm.

Further into the lobby, there are gates restricting access for customers and another security point. To enter the office, you must have an appointment with a specific employee. If you have an appointment, upon arrival, you should report to the security officer, who will notify the

employee to pick you up from the lobby.

The accessible toilet is located on the ground floor.

There are no tactile maps or sound navigation systems in the building.

Corridors and Communication Routes

Customer movement between floors is facilitated by an elevator and a staircase. The elevator provides voice messages and is equipped with a panel featuring raised digits. The steps in the stairwell are marked with contrasting stripes, and there are one-sided handrails.

Some corridors are adapted for wheelchair access and are also suitable for people with vision impairment or low vision. Glass doors are marked with contrasting stripes. Currently, there are no devices installed to facilitate movement for people with vision impairment or low vision.

The building has a staircase leading to the conference room. The toilet designated for people with disabilities is located on the ground floor, but there are stairs leading to it. Security provides a stairlift.

The room doors are equipped with plates featuring raised numbers and braille.

Other Facilities

The main entrance to the building is equipped with the ToTupoint system.

The signs on the doors to the rooms have NFC tags.

You can enter the building with an assistance dog.

1. Nowy Zjazd 1 in Warsaw

Access

By public transport: By bus: the nearest stops are Nowy Zjazd, Mariensztat and Stare Miasto.

By car: In front of the entrance to the building, there is an accessible parking place and a public paid parking lot.

Entrance to the Building

The main entrance to the building is located on the side of ul. Wybrzeże Kościuszkowskie (street's name). Stairs and a stair platform lead to the entrance. There is a security point on the ground floor. The doors to the building are not equipped with an automatic opening mechanism. The door is adapted for trolley passage. In front of the entrance, there is a security point where you can get assistance. The counter at the security point is not lowered to a height of 85 cm.

There are no tactile maps or sound navigation systems in the building.

Corridors and Communication Routes

The offices are located on the 4th floor. Customer movement between floors is facilitated by an

elevator and a staircase. The elevator provides voice messages and is equipped with a panel featuring raised digits. The steps in the stairwell are marked with contrasting stripes, and there are one-sided handrails.

To enter the corridor leading to the office premises, use the bell located on the left side in front of the door (separating the hall with elevators and a staircase from the corridor). The corridors are wheelchair accessible.

Glass doors are marked with contrasting stripes. Currently, there are no devices installed to facilitate movement for people with vision impairment or low vision.

The toilet for people with disabilities is located on the right side of the entrance to the corridor.

The room doors are equipped with plates featuring raised numbers and braille.

Other Facilities

The main entrance to the building is equipped with the ToTupoint system.

The signs on the doors to the rooms have NFC tags.

You can enter the building with an assistance dog.

1. Skoczylasa 4 in Warsaw

Access

By public transport: By bus: the nearest stops are Ratuszowa-ZOO and Plac Hallera.

By car: There is a paid public car park. There is an accessible parking space directly next to the building.

Entrance to the Building

A staircase leads to the entrance door of the building. On the left side of the entrance, there is a ramp. The door is equipped with an automatic opening mechanism and is adapted for trolley passage. Upon entering, there is a security point on the right where you can get assistance. The counter at the security point is not lowered to a height of 85 cm. The office is located in the corridor on the right.

Further into the lobby, there are gates restricting access for customers. To enter the office, you must have an appointment with a specific employee. If you have an appointment, upon arrival, you should report to the security officer, who will notify the employee to pick you up from the lobby.

The accessible toilet is located on the ground floor in the corridor on the right.

There are no tactile maps or sound navigation systems in the building.

Corridors and Communication Routes

Customer movement between floors is facilitated by elevators and staircases. The elevators do

not provide voice messages but are equipped with panels featuring raised digits. The steps in the stairwells are marked with contrasting stripes, and there are one-sided handrails.

The corridors are wheelchair accessible and adapted for people with vision impairment or low vision. Glass doors are marked with contrasting stripes.

Currently, there are no devices installed to assist people with vision impairment or low vision with movement.

The room doors are equipped with plates featuring raised numbers and braille.

Other Facilities

The main entrance to the building is equipped with the ToTupoint system.

The signs on the doors to the rooms have NFC tags.

You can enter the building with an assistance dog.

There is a portable induction loop in the reception room.

1. Brechta 3 in Warsaw

Access

By public transport: By bus: the nearest stops are Ratuszowa-ZOO and Plac Hallera.

By car: There is a paid public car park. There is an accessible parking space directly next to the building.

Entrance to the Building

A staircase leads to the entrance door of the building. On the left side of the entrance, there is a ramp. The door is equipped with an automatic opening mechanism and is adapted for trolley passage. Upon entering, there is a security point on the right where you can get assistance. The counter at the security point is not lowered to a height of 85 cm.

Further into the lobby, there are gates restricting access for customers. To enter the office, you must have an appointment with a specific employee. If you have an appointment, upon arrival, you should report to the security officer, who will notify the employee to pick you up from the lobby.

The accessible toilet is located on the ground floor in the corridor on the right.

There are no tactile maps or sound navigation systems in the building.

Corridors and Communication Routes

Customer movement between floors is facilitated by elevators and staircases. The elevators provide voice messages and are equipped with panels featuring raised digits. The steps in the

stairwells are marked with contrasting stripes, and there are one-sided handrails.

The corridors are wheelchair accessible and adapted for people with vision impairment or low vision. Glass doors are marked with contrasting stripes.

Currently, there are no devices installed to assist people with vision impairment or low vision with movement.

The room doors are equipped with plates featuring raised numbers and braille.

Other Facilities

The main entrance to the building is equipped with the ToTupoint system.

The signs on the doors to the rooms have NFC tags.

You can enter the building with an assistance dog.

1. Brechta 7 in Warsaw

Access

By public transport: By bus: the nearest stops are Plac Hallera and Inżynierska.

By car: There is a paid public car park. There is an accessible parking space directly next to the building.

Entrance to the Building

The door is equipped with an automatic opening mechanism and is adapted for trolley passage. Upon entering, there is a security point on the right where you can get assistance. The counter at the security point is not lowered to a height of 85 cm.

Further into the lobby, there are gates restricting access for customers. To enter the office, you must have an appointment with a specific employee. If you have an appointment, upon arrival, you should report to the security officer, who will notify the employee to pick you up from the lobby.

The accessible toilet is located on the ground floor in the corridor on the left.

There are no tactile maps or sound navigation systems in the building.

Corridors and Communication Routes

Customer movement between floors is facilitated by elevators and a staircase. The elevators do not provide voice messages but are equipped with panels featuring raised digits. The steps in the stairwells are marked with contrasting stripes, and there are one-sided handrails.

The corridors are wheelchair accessible, except for the room located on the 6th floor, which is accessed by three steps. The corridors are also adapted for people with vision impairment or low vision, with glass doors marked with frosted stripes.

Currently, there are no devices installed to assist people with vision impairment or low vision with movement.

The room doors are equipped with plates featuring raised numbers and braille.

Other Facilities

The main entrance to the building is equipped with the ToTupoint system.

The signs on the doors to the rooms have NFC tags.

You can enter the building with an assistance dog.

1. Kijowska 10/12a in Warsaw

Access

By public transport: By bus: the nearest stops are Kijowska and Dworzec Wschodni.

By car: There is a paid public car park. There is no accessible parking space directly next to the building.

Entrance to the Building

The entrance to the building is at street level. To enter the building, use the bell located on the right. After entering the vestibule, there are stairs that lead to the main hall. On the ground floor, there is a security point where you can get assistance. The counter at the security point is not lowered to a height of 85 cm.

To enter the office, you must have an appointment with a specific employee. If you have an appointment, upon arrival, you should report to the security officer, who will notify the employee to pick you up from the lobby.

The accessible toilet is located on the ground floor in the corridor on the right.

There are no tactile maps or sound navigation systems in the building.

Corridors and Communication Routes

Customer movement between floors is facilitated by a staircase. The steps in the stairwells are marked with contrasting stripes, and there are one-sided handrails.

The corridors are wheelchair accessible and adapted for people with vision impairment or low vision, with glass doors marked with frosted stripes.

Currently, there are no devices installed to assist people with vision impairment or low vision with movement.

The room doors are equipped with plates featuring raised numbers and braille.

Other Facilities

The main entrance to the building is equipped with the ToTupoint system.

The signs on the doors to the rooms have NFC tags.

You can enter the building with an assistance dog.

1. Chrobrego 29 in Warsaw

Access

By public transport: By bus: the nearest stops are PKP Włochy and Ryżowa.

By car: There is a paid public car park. There is no accessible parking space directly next to the building.

Entrance to the Building

There are stairs leading to the entrance. The doors to the building are not equipped with an automatic opening mechanism. In front of the entrance, there is a security point where you can get assistance. The counter at the security point is lowered to a height of 85 cm.

There is no accessible toilet in the building.

Corridors and Communication Routes

Customer movement between floors is facilitated by a staircase. The steps in the stairwells are marked with contrasting stripes, and there are one-sided handrails.

Glass doors are marked with stripes.

Currently, there are no devices installed to assist people with vision impairment or low vision with movement.

The room doors are equipped with plates featuring raised numbers and braille.

There are no tactile maps or sound navigation systems in the building.

Other Facilities

The main entrance to the building is equipped with the ToTupoint system.

The signs on the doors to the rooms have NFC tags.

You can enter the building with an assistance dog.

Plac Bankowy 3/5 in Warsaw

Access

By public transport: Metro Ratusz-Arsenał, Plac Bankowy.

By car: There are public parking spaces at the building. In front of the building, there is a an

accessible parking place for people with disabilities.

Entrance to the Building

To enter the part of the building used by the Marshal's Office of the Mazowieckie Voivodeship in Warsaw (entrance B), please contact the information point located at entrance C. Entrance C is located in front of the main gate. This is the main entrance to the building complex, equipped with an automatic door that opens with a button located on the wall to the right. The security stand also serves as an information point and is located on the left, close to the entrance.

Corridors and Communication Routes

Customer movement between floors is facilitated by elevators and a staircase. The elevators do not provide voice messages but are equipped with panels featuring raised digits. The steps in the stairwells are marked with contrasting stripes, and there are one-sided handrails.

The corridors are wheelchair accessible and adapted for people with vision impairment or low vision, with glass doors marked with stripes.

Currently, there are no devices installed to assist people with vision impairment or low vision with movement.

The room doors are equipped with plates featuring raised numbers and braille.

Other Facilities

The main entrance to the building is equipped with the ToTupoint system.

The signs on the doors to the rooms have NFC tags.

You can enter the building with an assistance dog.

Branch Office in Ciechanów, ul. Wodna 1

Access

By public transport: the nearest stops: ul. 17 Stycznia, ul. Warszawska, Plac Jana Pawła II

By car: there is a public car park next to the building. Directly next to the building there is an accessible parking space.

Entrance to the building

The delegation is located on the first floor. Wheelchair users can use the entrance through the Ciechanów City Hall. The entrance to the building is from street level.

The building is not equipped with an elevator.

There is no toilet for the disabled in the building.

Corridors and communication routes

Upstairs there are no differences in levels and faults. The corridors are adapted to move on wheelchairs.

Glass doors are marked with strips.

Currently, there are no mobility devices installed for the people with vision impairment or low vision.

The doors to the rooms are equipped with plates with convex digits and braille.

In the part used by the Branch Office there is no toilet for people with disabilities.

There are no tactile braille map or sound navigation systems in the building.

Other facilities

The main entrance to the building is equipped with the ToTupoint system.

The signs at the door to the rooms are provided with NFC tags.

You can enter the building with an assistance dog.

There's a portable induction loop in the office.

Branch Office in Ostrołęka, ul. Pilsudskiego 38

Access

By public transport: the nearest stop: ul. Hallera

By car: there is a public car park next to the building. Directly next to the building there is an accessible parking space.

Entrance to the building

At the stairs that lead to the entrance to the building, a platform for wheelchair users is installed. The platform is operated by a security guard. In order to use the platform, you need to stand next to it. As soon as the security guard notices a customer through the camera, he will come out and put on the platform.

The toilet for the disabled is located on each floor to the right of the exit from the elevator or staircase.

Corridors and communication routes

Customers can move between floors by an elevator or a staircase. The elevator gives voice messages. It is equipped with a desktop with convex digits. The steps on the staircase are marked with contrasting stripes. There are one-sided handrails on the staircases.

The corridors are adapted to move around in wheelchairs. The corridors are adapted for people with vision impairment or low vision. Glass doors are marked with contrasting stripes.

Currently, there are no devices installed to facilitate movement for people with vision impairment or low vision.

The doors to the rooms are equipped with plates with convex digits and braille.

Glass doors are not marked with contrasting stripes.

There are no tactile braille map or sound navigation systems in the building.

Other facilities

The main entrance to the building is equipped with the ToTupoint system.

Signs at the doors to the rooms are equipped with NFC tags. You can enter the building with an assistance dog.

There's a portable induction loop in the office.

Branch Office in Piaseczno, ul. Pulawska 38

Access

By public transport: the nearest stop: Lamina.

By car: right in front of the building there is an accessible parking place and public parking.

Entrance to the building

Stairs and driveway lead to the entrance to the building. On the left side of the entrance there is a security point where you can get help. The counter at the protection point is lowered to a height of 85 cm.

Corridors and communication routes

Customers can move between floors by an elevator or a staircase. The elevator gives voice messages. It is equipped with a desktop with convex digits. The steps on the staircase are marked with contrasting stripes. There are one-sided handrails on the staircases.

The corridors are adapted to move on wheelchairs. Corridors are adapted for people with vision impairment or low vision. Glass doors are not marked with contrasting stripes.

Currently, there are no devices installed to facilitate movement for people with vision impairment or low vision.

The doors to the rooms are equipped with plates with convex digits and braille.

There are no tactile braille map or sound navigation systems in the building.

Other facilities

The main entrance to the building is equipped with the ToTupoint system.

The signs at the door to the rooms are provided with NFC tags.

You can enter the building with an assistance dog.

Branch Office in Płock, ul. Kolegialna 19

Access

By public transport: by bus: the nearest stops: Plac Obrońców Warszawy, Tumska.

By car: there is a public parking. Directly next to the building there is an accessible parking place.

Entrance to the building

Stairs and driveway lead to the entrance to the building. On the ground floor on the right there is a security point where you can get help. The counter at the protection point is not lowered to a height of 85 cm.

The toilet for disabled people is located in front of the entrance to the building from ul. Kolegialna, in the immediate vicinity of the part used by the Branch Office.

Corridors and communication routes

The premises of the Branch Office are located on the ground floor.

The corridors are adapted to move around on wheelchairs. Corridors are not adapted for people with vision impairment or low vision. Glass doors are not marked with contrasting stripes.

Currently, there are no devices installed to facilitate movement for people with vision impairment or low vision.

The doors to the rooms are equipped with plates with convex digits and braille.

Glass doors are not marked with strips.

There are no tactile braille map or sound navigation systems in the building.

Other facilities

The main entrance to the building is equipped with the ToTupoint system.

The signs at the door to the rooms are provided with NFC tags.

You can enter the building with an assistance dog.

Branch Office in Radom, ul. Kosciuszki 5a

Access

By public transport: the nearest stops: Kościuszki, 1905, Narutowicza.

By car: there is a public car park in front of the building. Directly next to the building there is an

accessible parking space.

Entrance to the building

A staircase leads to the entrance door to the building. On the left side of the entrance there is a driveway. The door is not equipped with an automatic opening mechanism. The door is adapted for the passage of a wheelchair. Once you enter straight ahead, there is a security point where you can get help. The counter at the protection point is not lowered to a height of 85 cm.

The Branch Office is located on the second floor.

There are no tactile braille map or sound navigation systems in the building.

Corridor and communication routes

Customers can move between floors by an elevator or a staircase. The elevator gives voice messages. It is equipped with a desktop with convex digits. The steps on the staircase are marked with contrasting stripes. There are one-sided handrails on the staircases.

The corridors are adapted to move around on wheelchairs. Corridors are adapted for people with vision impairment or low vision. Glass doors are marked with contrasting stripes.

Currently, there are no devices installed to facilitate movement for people with vision impairment or low vision.

The doors to the rooms are equipped with plates with convex digits and braille.

There are no tactile braille map or sound navigation systems in the building.

Other facilities

The main entrance to the building is equipped with the ToTupoint system.

The signs at the door to the rooms are provided with NFC tag.

You can enter the building with an assistance dog.

Branch Office in Siedlce, ul. Wiszniewskiego 4

Access

By public transport: the nearest stops: Kazimierzowska, Starowiejska, Siedlce Amfiteatr.

By car: there is a public car park in front of the building. Directly next to the building there is an accessible parking space.

Entrance to the building

The entrance to the building is from the level of the pavement. The door is not equipped with an automatic opening system. The door is adapted for the passage of a wheelchair. Once you enter straight ahead, there is a security point where you can get help. The counter at the protection point is not lowered to a height of 85 cm.

The disabled toilet is located on the second floor in the part used by the Branch Office.

Corridor and communication routes

Customers can move between floors by an elevator or a staircase. The elevator gives voice messages. It is equipped with a desktop with convex digits. The steps on the staircase are marked with contrasting stripes. There are one-sided handrails on the staircases.

The corridors are adapted to move on wheelchairs. Corridors are adapted for people with vision impairment or low vision. Glass doors are not marked with contrasting stripes.

Currently, there are no devices installed to facilitate movement for people with vision impairment or low vision.

The doors to the rooms are equipped with plates with convex digits and braille.

There are no tactile braille map or sound navigation systems in the building.

Other facilities

The main entrance to the building is equipped with the ToTupoint system.

The signs at the door to the rooms are provided with NFC tags.

You can enter the building with an assistance dog.

Delegation in Wołomin, ul. Miła 3

Access

By public transport: the nearest stops: PKP Wołomin, Legionów

By car: there is a public car park in front of the building. There is no an accessible parking space directly next to the building.

Entrance to the building

The entrance to the building is from the level of the pavement. The door is not equipped with an automatic opening system. The door is adapted for the passage of a wheelchair. The Branch Office premises are located on the second floor on the left.

In the building there is no toilet for the disabled.

Corridors and communication routes

Customers can move between floors by an elevator or a staircase. The elevator gives voice messages. It is equipped with a desktop with convex digits. The steps on the staircase are marked with contrasting stripes. There are one-sided handrails on the staircases.

The corridors are adapted to move on wheelchairs. Corridors are adapted for people with vision impairment or low vision. Glass doors are marked with milk stripes.

Currently, there are no devices installed to facilitate movement for people with vision impairment or low vision.

The doors to the rooms are equipped with plates with convex digits and braille.

There are no tactile braille map or sound navigation systems in the building.

Other facilities

The main entrance to the building is equipped with the ToTupoint system.

The signs at the door to the rooms are provided with NFC tags.

You can enter the building with an assistance dog.

Branch Office in Żyrardów, ul. 1 Maja 17

Access

By public transport: the nearest stops: PKP Wołomin, Legionów

By car: there is a public car park in front of the building. Directly next to the building there is an accessible parking space.

Entrance to the building

The entrance to the building is from the level of the pavement. The door is not equipped with an automatic opening system. The door is adapted for the passage of a wheelchair. To enter the building, use the bell located on the left side at the entrance door.

The disabled toilet is located on the right side of the entrance.

Corridors and communication routes

The premises of the Branch Office are located on the ground floor.

The corridors are adapted to move around on wheelchairs. Corridors are not adapted for people with vision impairment or low vision. Glass doors are not marked with contrasting stripes.

Currently, there are no devices installed to facilitate movement for people with vision impairment or low vision.

The doors to the rooms are equipped with plates with convex digits and braille.

Glass doors are not marked with strips.

There are no tactile braille map or sound navigation systems in the building.

Other facilities

The main entrance to the building is equipped with the ToTupoint system.

The signs at the door to the rooms are provided with NFC tags.

You can enter the building with an assistance dog.

Communication and information accessibility

You can use an on-line interpreter of Polish Sign Language. Click on the "Connect with Interpreter" icon to start the conversation. The on-line interpreter is open from 8 a.m. to 4 p.m. You can also use it during your visit to the office.

UWAGA

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